

Quartz Collection – Commercial Warranty

Quartz Collection is a high quality engineered stone whereby we extend a six (6) month Commercial limited warranty.

The warranty extends to the purchaser that the material shall be free of manufacturing defects for a period of six (6) months from the day of installation.

The warranty covers:

1. The owner or company who was the owner of the commercial property at the time of original installation.
2. The warranty is good throughout South Africa.
3. Commercial properties such that they are open to the general public like cafes, restaurants, shops, hotels, shopping centres, airports or other temporary residence applications.
4. The warranty shall be deemed to be expired after a period of six (6) months, or once the property changes ownership, (whichever comes first).
5. The warranty only applies where the installation has been paid for in full.
6. This warranty is applicable for inside installations only. The product carries no warranty for exterior installations.

The warranty shall not apply if:

1. The installation was incorrectly performed.
2. The product has not been properly maintained.
3. Was not used for the purpose for which it was intended.
4. The countertop has been relocated or moved from its original location.

The Distributor shall only be responsible for proven manufacturing defects in the product, which shall be determined by the distributor in its sole and absolute discretion. The Distributor will have the right at all times to examine the purportedly defective product and its installation and maintenance. Any remedy against the Distributor shall be, at the Distributor's sole discretion, to either replace the defective product with the equivalent product or refund the purchase price. The warranty is exclusive and in lieu of any other warranty expressed or implied including any implied warranty of merchantability, fitness for purpose, or other warranty of quality, whether expressed or implied, and all other liabilities or obligations on the part of the distributor. Under no circumstances will the distributor be liable for direct, indirect, general, special, incidental, consequential, or other damages of any kind whatsoever, regardless of the cause of such damage.

Please be aware that the warranty does not cover:

Costs or expenses incurred or relating to the removal and/or re installation of the product or replacement of the product and/or transportation costs and/or loss of profit and/or any other related expenses.

Flooring applications.

Any outdoor application.

Instances where the product is/was used improperly or abused or has suffered impact damage.

Instances where the product has been exposed to excessive heat, (over 90 degrees centigrade).

Scratches.

Misuse and abuse.

Improper installation.

Chemical damage.

Creative use of the material including bending or curving.

Material that has been milled or reduced in thickness.

The altering of any factory applied finish.

Natural variations in the colour, size, shape and distribution of the pattern of the natural quartz or the natural variations in background tone.

Spots or blemishes which are inherent in the manufacturing process and do not affect the structural integrity of the material.

***This warranty contained herein constitutes the entire warranty given to the Purchaser and supersedes all other warranties and representations, whether oral or written, except as expressly set out above. No person other than the duly authorised representatives of the Distributor is authorized to make any warranty, promise or representation on behalf of the Distributor and any such representations must be reduced to writing and signed by such authorised representative prior to being effectual.*

